



GRAND COMPUTERS CLUB

March 6, 2024

General Meeting

Call to Order

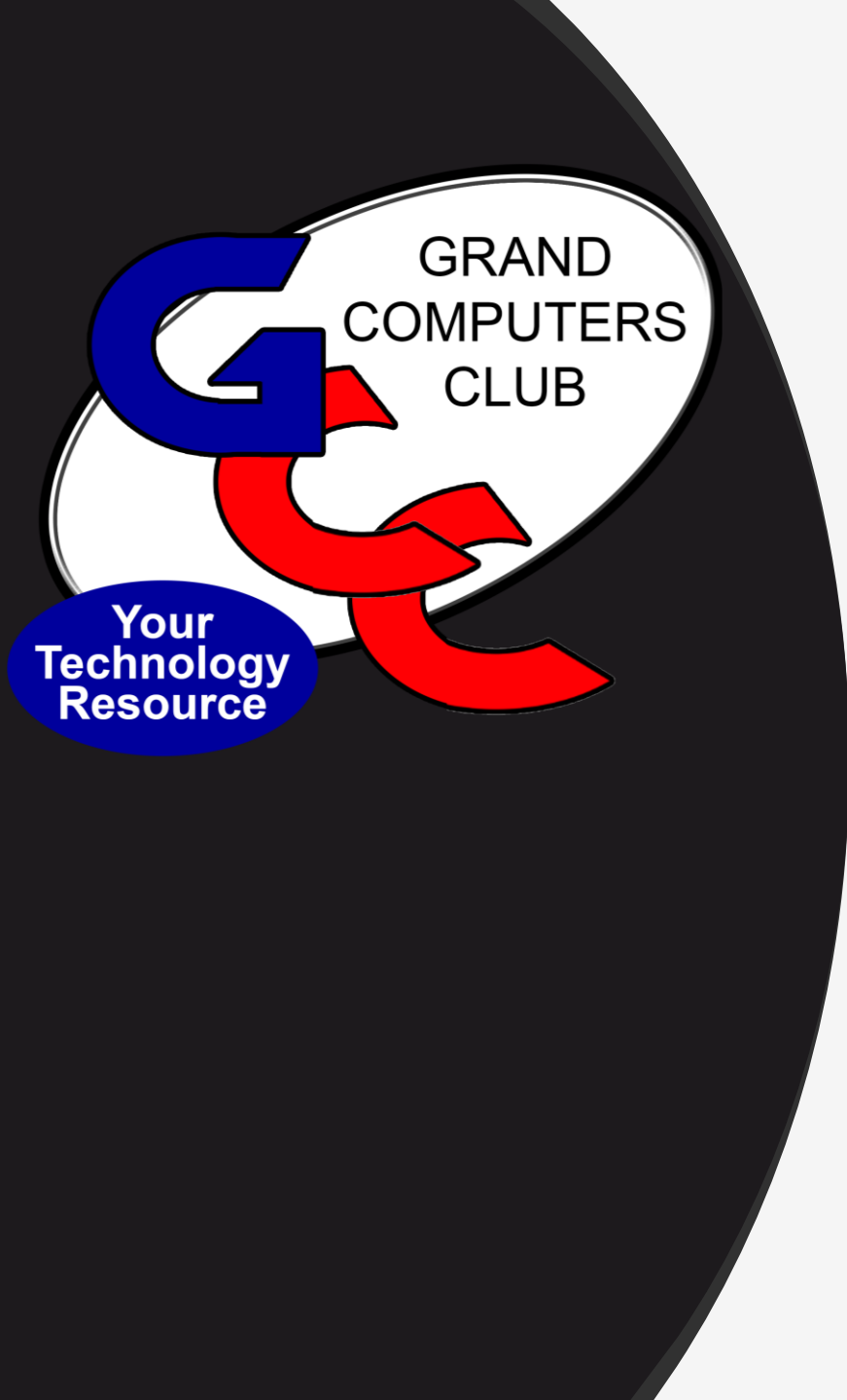


WELCOME!

TODAY'S AGENDA:

CLUB & BOARD BUSINESS

*GCC STRATEGIC PLAN OVERVIEW
PRESENTED BY
DENISE WASSENAAR AND BARB VIVIAN*



Grand Computers Club

2024 Executive Board

President – Clay Stephens

Vice President – Tom Shepherd

Treasurer – Debbie Meyer

Secretary – Gaile Brinkman

Education Director – Marie Frasca

Monitor Director – David Weeks

Membership Director – Kathleen Cracraft

Technical Director – Tech Gray

Tech Help Director – Ann Hopperstad

President's Report

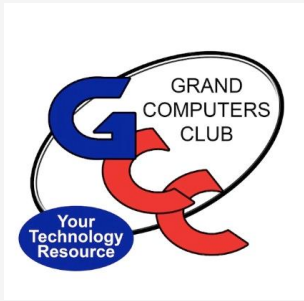


- Space Allocation Project
 - What is the Coalition?
 - The BIG meeting?
 - Go Forward Plan!
- Vote! Vote! Vote!
- Volunteer! Volunteer! Volunteer!
 - Social Committee Chair – Responsible for driving, overseeing, and managing the social events of the Grand Computers Club.
 - Calendar Coordinator and Scheduler – This position is responsible for communicating with club leaders to ensure our calendar lists all the events appropriately.
 - Education Scheduler – Working with our Education Director and the instructors this role will ensure our classes are scheduled and listed appropriately.



Vice President Report

Tom Shepherd



Vice President's Report

Tom Shepherd

COFFEE CHAT- Understanding The Grand's Website – Thursday, March 14 – 8:30 am Chaparral Center – Pima Room

You may be amazed at all the ways you can stay informed as a resident of The Grand by utilizing the website. If you don't know how to receive daily email updates; if you wonder how to find tickets for upcoming events; if you wish you could attend community meetings; if you aren't sure how to make reservations for swim lanes or golf tee times - then this session is for you!

Join us as Chris Helton, Communications Manager for The Grand, covers these and many more topics at our March Coffee Chat.

She will also talk about the new App and the use of QR codes

New Member Orientation- No meeting in March



Vice President's Report (continued)

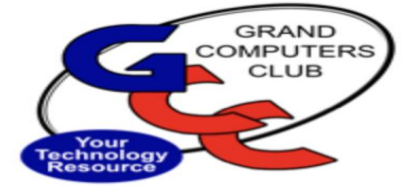
Meeting	Coffee Chat	New Member Orientation
February	26	24



Treasurer's Report

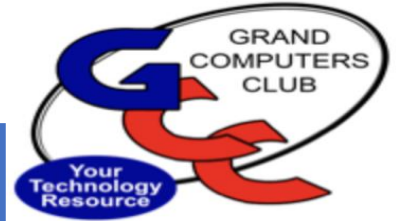
Debbie Meyer

Grand Computers Club



Income	1/1/2023- 2/28/2023	1/1/2024-2/29/2024
Class Registration	\$6,655.00	\$6,765.00
Membership Dues	14,180.00	14,550.00
Supplies & Printing	475.00	587.50
Equipment Sales	.00	0000.00
Banqt Guest Meals	.00	000.00
Interest Income	7.53	1.18
Total Income	\$21,317.53	\$21,903.68

Grand Computers Club



Expenses	1/1/2023-2/28/2023	1/1/2024-2/29/2024
Advertising	\$1,091.77	\$618.10
Fees & Charges-Bank,	1,121.01	829.68
Small Equip/Software	479.53	515.50
Meeting Expense	197.39	328.23
Office supplies	1,387.19	1,549.64
Name Tags	80.00	135.62
Awards	50.00	.00
Banquet Dinner	.00	.00
Total Expense	\$4,406.89	\$3,976.77

Grand Computers Club



Account Balances	1/1/2023- 2/28/2023	1/1/2024- 2/29/2024
Checking Account	\$9,895.88	\$18,864.22
Petty Cash	100.00	100.00
Savings Regular	15,974.20	37,728.15
Reserve Acct (Equip)	25,500.00	25,000.00
Total in Accounts	\$51,470.08	\$81,692.37



Membership Report

Kathy Cracraft



Month	Session	# of Sessions	Total Participation	Average Participation per Session	Total Guests
February	Classes	33	373	11	0
February	Meetings	10	151	15	34
February	Open Use Room	24	569	24	80
February	SIGs	12	229	19	22
February	Tech Help Members	4	137	34	0
February	Tech Helpers	4	76	19	1
February	Zoom Meetings	4	15	4	0
Total		91	1550	17	137

FEB 2024
Active Members
1167



Education Report

Marie Frasca



Education Report

March 6, 2024- General Meeting

There are still classes available for March and April.

- It is important to read the **Course Descriptions**.
- You will read if the class suits your experience.
- You do not want to be in a class that is too easy or too difficult.
- The **Course Description** tells you the operating system used in the classroom.
- Is the class: only PC computers, only Mac computers or taught on both PC and Mac computers and there is a possibility taught on laptops only. You do not want to come to the class unprepared.



Remember to bring your login information to class. Your Cam Number and Password. You do not know when the instructor will ask you to login to the Grand Computers website.



CLASS REGISTRATION



- Payment for classes is **ONLINE** only with Credit/Debit Card
 - Click: [“Pay for these classes”](#)
 - Follow the prompts through the credit/debit card payment process.
 - Click: [“Submit Payment”](#) to complete the transaction.
 - Look for an email (almost immediately) that confirms you have paid.
 - If payment is not completed the day of registration, you will be automatically withdrawn.
-

EDUCATION HELP

Locate

Go to:

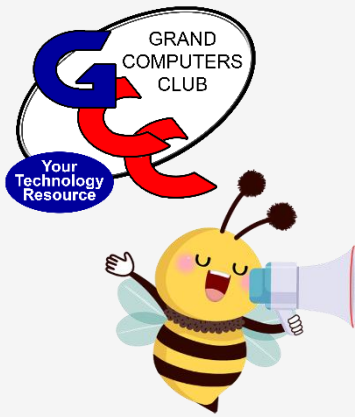


- Membership Welcome Page
- Click: **Education** tab
- Click: **Education Help**
- Click: **Education Class Booklet Winter 2024**
- **Volume 2 Issue 4**
- Booklet was updated on 2/21/24



VOLUNTEER INSTRUCTORS NEEDED

- We are always looking for new instructors
 - If you are interested in teaching,
 - Contact the Education Director at education@grandcomputers.org
-



VOLUNTEER *CLASS ASSISTANTS* *NEEDED*

- If you are unsure of your abilities, consider assisting in the class.
- You might be surprised by your abilities. If you are interested in assisting [contact the education director.](#)

Marie Frasca
Education Director

education@grandcomputers.org



Monitor Report *David Weeks*

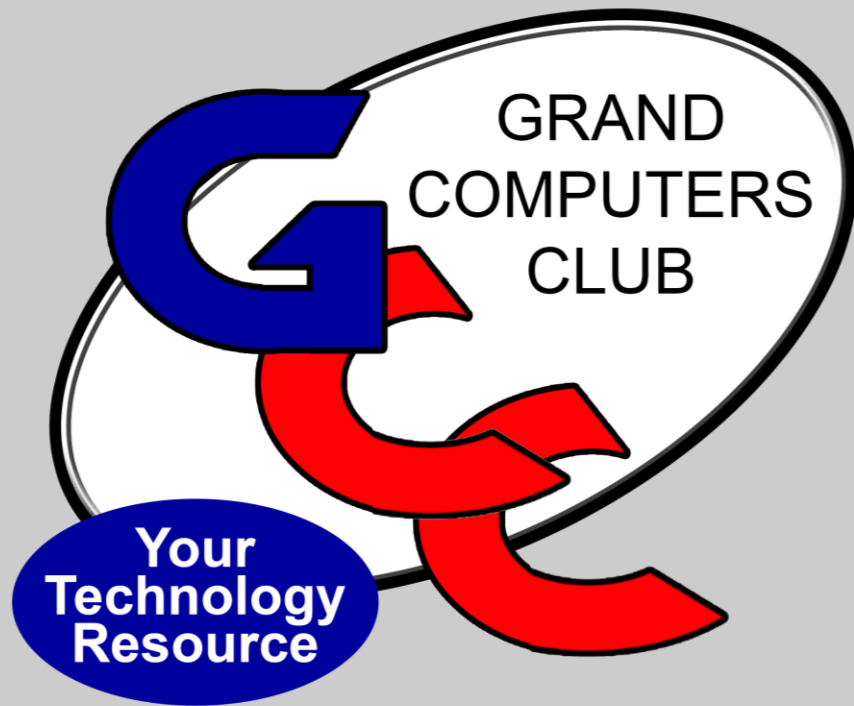


Monitor Participation Report - January

	2024	2023
Number of Active monitors:	71	
Participating monitors:	23	20
Number of new monitors:	3	1
Number of resigned monitors:	0	0
Number of open sessions:	48	42
Number of closed sessions:	0	0
Total Club Attendants:	576	539
Members:	480	427
Residents:	81	90
Guests:	15	22

Many thanks to the 23 monitors that volunteered

**David Weeks - Monitor Director
monitor@grandcomputers.org**



Tech Help Report

Ann Hopperstad

Tech Help February 2024 vs 2023



WE ♥ OUR
VOLUNTEERS



February 2024

Avg Members
Helped per Session

34

Avg Tech Helpers per
Session

19

Avg Issues per Tech
Helper per Session

1.8

February 2023

Avg Members
Helped per Session

32

Avg Tech Helpers per
Session

18

Avg Issues per Tech
Helper per Session

1.8

Interested in being part of the Tech Team?
Please contact techhelp@grandcomputers.org to volunteer!



Tech Help YTD 2024 vs 2023

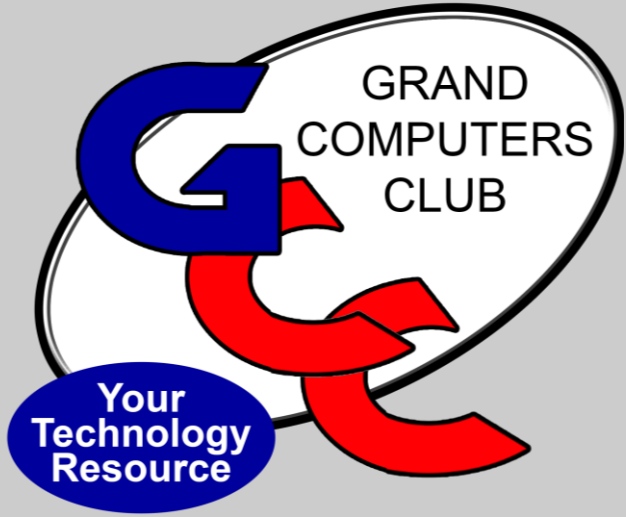
Month	Current Year Sessions	Prior Year Sessions	Current Year Members Served	Prior Year Members Served	Change	% Change	Current Year Tech Team Helpers	Prior Year Tech Team	Change	% Change	Current Year Avg Issues per Tech Helper	Prior Year Avg Issues per Tech Helper	Change	% Change
January	4	5	169	164	5	3.0%	71	108	-37	-34%	2.4	1.5	0.9	57%
February	4	4	137	129	8	6.2%	75	72	3	4%	1.8	1.8	0.0	2%

Interested in being part of the Tech Team?
Please contact techhelp@grandcomputers.org to volunteer!

Next General Meeting

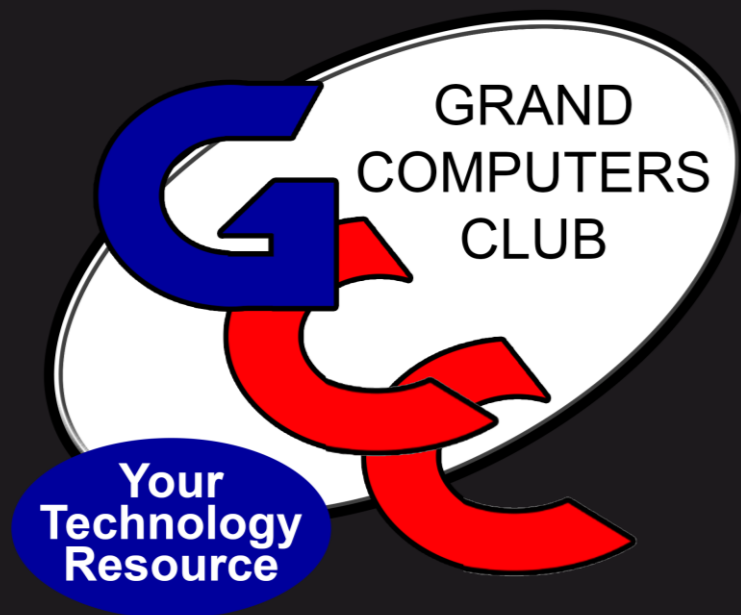
April 3rd - 2:00 - 3:30pm
Chaparral Center, Pima Room





Feature Activity

GCC Strategic Plan Overview
Presented by
Denise Wassenaar and Barb Vivian



*Thank You for
Being Here!*